Global Emergency Assistance

An insured person has access to our global assistance services should an emergency occur, medical or otherwise.

Liberty Global Emergency Assistance has partnered with World Travel Protection (WTP). You, or the insured, can contact WTP by calling +61 2 8907 5604.

Scan and save emergency assistance contact details

The details below can be added into your smartphone by scanning the QR code and saving the details into your contacts:

+61 2 8907 5604

assist@worldtravelprotection.com

Making a claim

The completed claim form and all supporting information can be lodged with Corporate Services Network, our third party claims administrators, via email, post or efax:

liberty@csnet.com.au

Liberty Specialty Markets,
c/- Corporate Services Network
GPO Box 4276 Sydney NSW 2001

To make an enquiry or request a claim form, please call +61 2 8256 1770

eFax +61 2 8256 1775

When CSN receive your completed claim form, you'll receive a confirmation email containing your claim number and their contact details.

Please note that we may require written proof of loss in order to consider any claim under the policy, inclusive of originals (or certified copies) of all documentation, including certificates, receipts, and other relevant information. Please note that if we do not receive the appropriate documentation in the format we reasonably require, the claim settlement may be delayed.

libertyspecialtymarkets.com.au